## terms of service

These terms of use (hereinafter referred to as the "Terms") are provided by Global Trust Networks Co., Ltd. (hereinafter referred to as the "Company") on this website (hereinafter referred to as the "Site"). (hereinafter referred to as "this service").

## Article 1 (Terms of Use)

- 1. These Terms shall apply to all relationships related to the use of the Service between the User and the Company.
- 2. In addition to this agreement, the Company may make various provisions (hereinafter referred to as "individual provisions") such as rules for use regarding this service. Regardless of their name, these individual provisions shall constitute a part of these Terms.
- 3 If the provisions of these Terms conflict with the provisions of the individual provisions in the preceding paragraph, unless otherwise specified in the individual provisions, the provisions of the individual provisions shall take precedence.

## Article 2 (Effectiveness of these Terms, etc.)

- 1 This agreement shall come into effect between the Company and the user when the user agrees to this agreement. In addition, if the user is a minor, it is necessary to agree to this agreement after obtaining the consent of a legal representative such as a person with parental authority.
- 2. The provisions of Paragraph 1 do not mean the transfer, etc. of copyrights or other rights related to this site and any content provided by this site to users.
- 3 If any provision of this Agreement or part thereof is deemed invalid under the Consumer Contract Act (Law No. 61 of 2000, hereinafter referred to as the "Consumer Contract Act") or other laws and regulations. However, other provisions of this Agreement, and the remainder of the provisions that were found to be invalid in part, shall remain in full force and effect.

## Article 3 (Prohibition of Transfer of Rights and Obligations)

The User shall not allow a third party to succeed to the contractual status of this Agreement, or assign, succeed, or pledge all or part of its rights and obligations under this Agreement to a third party, can not.

## Article 4 (Restrictions on this site)

- 1. The target models of this site will be posted separately on this site.
- 2 Depending on the type of user's terminal, the contents and other information of this site may not be displayed correctly.
- 3 If you are using a filtering service (meaning a service that restricts viewing of the Internet or sites) for your terminal, you may not be able to use all or part of this site.
- 4 User terminal status (out of service area or weak signal, packet communication is not possible, power is off, etc.), service status in communication service, Wi-Fi communication network status, or user Depending on the settings of your device, you may not be able to use all or part of this site.
- 5 If the Company deems it necessary, the Company may change, suspend, discontinue, or abolish all or part of the Site without prior notice to the User.

## Article 5 Suspension of Provision of the Service, etc.

- 1. If the Company determines that there is any of the following reasons, the Company may suspend or suspend the provision of all or part of the Service without prior notice to the User.
  - (1) When performing maintenance inspections or updating the computer system related to this service
  - (2) When it becomes difficult to provide the Services due to force majeure such as earthquakes, lightning strikes, fires, power outages, or natural disasters.
  - (3) When a computer or communication line, etc. stops due to an accident
  - (4) In addition, when the Company determines that it is difficult to provide this service
- 2. The Company shall not be liable for any disadvantage or damage suffered by the user or a third party due to the suspension or interruption of the provision of this service.

## Article 6 (Company exemption from liability)

- 1. The Company shall not be liable for any de facto or legal defects (safety, reliability, accuracy, completeness, effectiveness, suitability for a particular purpose, security defects, errors or bugs, infringement of rights, etc.) in the Service.) is not guaranteed, either expressly or impliedly.
- 2. We are not responsible for the backup of this site and other information

related to this site.

- 3. The Company shall not be liable for any of the matters set forth in the following items, except in the case of intentional or gross negligence on the part of the Company, and the User shall resolve the matter at his/her own responsibility.
  - (1) Damage caused to users and third parties as a result of violating the provisions of these Terms
  - (2) User damages due to the provision of this site, delay in provision, restrictions, changes, additions, abolition, suspension and discontinuation of this site, and loss of information provided through this site and data related to this site
  - (3) User's use or non-use of this site, or other damages caused by the user in relation to this site
- 4. Notwithstanding the preceding two paragraphs and other provisions exempting the Company from liability for damages due to the application of the Consumer Contract Act or other reasons, even if the Company assumes liability for damages to the User, the liability of the Company shall be as follows: Limited to actual direct and normal damages caused to the user due to default or tort due to our negligence (excluding gross negligence).

## Article 7 (User Registration)

- 1 This site requires user registration in order to use certain content.
- 2. When users register as users, they must register truthful and accurate information.
- 3 A person who has registered as a user (hereinafter referred to as "user registrant") shall endeavor to ensure that the registered items are true and accurate at all times, and when there is a change in the content of the registered information, this site We will promptly update and correct the information from above.
- 4 In the event of any of the following items, the Company will delete the registered user's registered information without prior notice or consent to the user, suspend the provision of services under the user registration system, You may refuse to use the user registration system thereafter.
  - (1) If the user registration information contains false information
  - (2) If the registered user does not exist
  - (3) When a registered user illegally uses the user registration system
  - (4) If the Registered User violates the content or intent of these Terms, or

commits an inappropriate act in light of these Terms;

- (5) The registered user is an anti-social force (organized crime group (Act on Prevention of Unfair Acts by Organized Crime Group Members (Law No. 77 of 1991), Article 2, Item 2), organized crime group member (Law No. 77 of the same article), or an organized crime group member. Persons who have passed away for less than 5 years, quasi-members of organized crime groups, companies affiliated with organized crime groups, corporate racketeers, etc., those who belong to social movements, etc. or special intelligence groups, or those who are equivalent to these. In the above, it is also applied to organizations outside Japan.)
- (6) If the Registered User uses anti-social forces for the purpose of gaining unfair profits for himself/herself or a third party, or for the purpose of inflicting damage on a third party.
- (7) If the registered user directly or actively cooperates with or is involved in the maintenance and operation of anti-social forces, such as by providing funds, etc., to anti-social forces, or by providing convenience.
- (8) When the registered user knowingly uses anti-social forces unfairly
- (9) If the registered user has a socially condemned relationship with antisocial forces
- (10) If the registered user commits a prohibited act as stipulated in the Tokyo Metropolitan Organized Crime Exclusion Ordinance (Tokyo Metropolitan Ordinance No. 54, 2011).
- (11) If the Registered User falls under any of the following or is found to fall under any of the following:
- A person who has been sentenced to imprisonment without work or severer punishment and has not completed the sentence or is no longer subject to the sentence.
- (12) If the registered user is staying in Japan without holding any status of residence
- (13) If the registered user violates these Terms
- (14) In addition, when the Company determines that the User is inappropriate as a registered user.
- 5. The Company shall not be liable to the registered user or a third party for any damages or disadvantages caused by the violation of paragraphs 2 or 3 or the suspension of use of the service under the user registration system of the

preceding paragraph. shall not be liable for

6 Article 2 (Effectiveness of this Agreement) to Article 6 (Exemption from Liability of the Company), Article 7 (User Registration) Paragraph 1, Paragraph 6 of the same article, Article 9 (Consent to Acquisition of Information) to Article 11 The provisions of Article 13 (User Responsibility), Article 13 (Implementation of Questionnaire Survey), Article 14 (Contact from the Company, etc.), Article 15 (Intellectual Property Rights) to Article 19 (Dispute Resolution) shall remain in effect even after the termination of registration.

## Article 8 (Management of login ID, etc.)

1. The registered user shall be responsible for the management and confidentiality of the registered user's login ID, etc. Registered users may not allow others to use their own login ID, etc. In the unlikely event that the login ID, etc. is leaked to a third party, or if it is found that the user's login ID, etc. has been used without the user's knowledge, the following business hours Please contact us as soon as possible.

Personal information protection manager:

Global Trust Networks Co., Ltd.

Management Headquarters Manager (TEL: 03-6804-6801)

Business hours: 9:30 a.m. to 5:00 p.m. (Japan time), Monday through Friday, excluding Japanese holidays

- 2 Any actions taken using a login ID, etc. shall be considered the responsibility of the registered user who holds the login ID, etc.
- 3 Any damages or disadvantages caused by insufficient management or erroneous use of the login ID, etc. by the registered user, or the use of the login ID, etc. by a third party shall be borne by the registered user who holds the login ID, etc. Our company shall not take any responsibility.

## Article 9 (Consent to Acquisition of Information)

We will handle the personal information of users in accordance with this site privacy policy. The User agrees that the Company will handle personal information in accordance with this Privacy Policy.

## Article 10 (Matters to be Observed)

1 When using this site, users shall not engage in any act that falls under any of the following items or any act that the Company determines may fall under any of the items below.

- (1) Acts of duplicating this site
- (2) Acts of translating, modifying, reverse engineering, decompiling or disassembling this site
- (3) Acts of disclosing, providing, selling, distributing, making transmittable, publicly transmitting, lending, assigning, re-licensing or otherwise disposing of all or part of this site to a third party, regardless of whether it is paid or free of charge.
- (4) Acts that violate these Terms or laws, or acts that violate public order and morals
- (5) Acts that infringe intellectual property rights such as copyrights, trademark rights, patent rights, honor rights, privacy rights, portrait rights, or other legal or contractual rights of the Company or a third party
- (6) Acts that damage the credibility of this site or others, or acts that aim to harass or slander others
- (7) Acts for the purpose of sexual acts or obscene acts, or acts for the purpose of meeting or dating an unfamiliar person of the opposite sex
- (8) Acts of using this site for profit or commercial purposes
- (9) In addition to the cases listed in the preceding three items, acts of using this site for purposes other than those intended by this site.
- (10) Interfering with, destroying, damaging, or otherwise restricting other people's computer software, hardware, or communication equipment without having legitimate access rights (including posting or sending computer viruses), or having legitimate access rights Acts of using or attempting to use software, hardware, or communication equipment of another person's computer without
- (11) Acts of spreading false information
- (12) stalking
- (13) Acts of impersonating the Company or a third party
- (14) Acts that cause disadvantage or damage to other users of this service or other third parties, or acts that slander
- (15) Criminal acts or acts of preparing, assisting or inciting criminal acts
- (16) Acts falling under Article 7, Paragraph 4, Items 6 through 10 and other acts of cooperation with anti-social forces
- (17) Acts of illegally collecting, disclosing, or providing personal information, registration information, usage history information, etc. of

#### others

- (18) Acts that interfere with the functions of this site or the facilities managed by our company or a third party and used for this site (hereinafter referred to as "our facilities") This includes the act of placing a
- (19) Acts of intentionally using defects of this site, acts of making unreasonable inquiries or requests to our company, other acts of interfering with the operation or use of this site, and causing hindrance to these
- (20) Acts that encourage acts that fall under any of the above
- (2 1) Other acts that the Company deems inappropriate
- 2. In the event that an act that falls under any of the items in the preceding paragraph or an act that the Company determines may fall under any of the items in the preceding paragraph, the Company will suspend the use of the service for the user. In that case, the Company shall not be liable for any disadvantage or damage suffered by the user or a third party.
- 3 When using this site, the user shall take care not to infringe the copyright of this site and other third party rights. If a dispute arises due to infringement or possible infringement of rights, the user shall settle it at his/her own responsibility and expense.
- 4 If the Company suffers any loss or damage, or bears costs, directly or indirectly, due to the use of this site by the user, the user shall immediately compensate for this in accordance with the request of the Company. shall be compensated for

## Article 11 (User Responsibilities)

- 1 Users shall use this site at their own responsibility, and unless otherwise specified in this agreement, they shall not be liable for any actions taken on this site or due to their use of this site, and the results thereof. shall be responsible for
- 2. When using this site, the user shall prepare necessary communication means such as mobile terminals at the user's expense and responsibility.
- 3 The user shall bear the communication charges if data communication occurs while using this site.

#### Article 12 (Cancellation of user registration)

The user may cancel the user registration on this service by following the

user registration cancellation procedure specified separately by the Company.

## Article 13 (Implementation of Questionnaire Survey)

- 1. The Company may conduct questionnaire surveys targeting registered users for the purpose of improving services and improving the living and working environment of foreigners.
- 2. This questionnaire survey stipulated in the contract provisions such as confidentiality obligations, contract cancellation measures in the event of violation of contract provisions, and liability for damages when damage was caused, and appropriate measures were taken to protect personal information. In addition, we may outsource the implementation to a third party.
- 3 In order to conduct the questionnaire survey, we may use the registered contact information to contact the registered user.

## Article 14 (Contact, etc. from the Company)

- 1. Communication from the Company to users regarding this site shall be by means of posting on this site or other methods that the Company deems appropriate.
- 2. We may use the registered contact information to contact individual registrants in order to confirm their registered details.
- 3. Contacts from users regarding this site to our company shall be made through the "Inquiries by e-mail" on this site.

## Article 15 (Intellectual Property Rights)

Copyrights and other intellectual property rights (hereinafter referred to as "copyrights") pertaining to this site and the information provided by this site belong to the Company or third parties who have the rights to such copyrights. increase. We warrant that we have the right to provide this Site to you and to license your use of this Site.

## Article 16 (Exclusion of Antisocial Forces)

The User represents and warrants to the Company that it does not fall under Article 7, Paragraph 4, Items 5 through 10, both now and in the future.

## Article 17 (Changes to Terms, etc.)

1. The Company may change or terminate this Agreement without obtaining the

consent of the User by notifying the User in advance by any of the following methods. In this case, the Company shall notify users of the change or termination of these Terms by posting them on the Site or by an equivalent method.

2. When users use the services provided by this site for the first time after posting the change or termination, they are deemed to have agreed to the changed or terminated Terms.

## Article 18 (Governing Law, Jurisdiction)

- 1 In the event of any dispute regarding this Agreement, the Tokyo District Court or the Tokyo Summary Court shall be the exclusive jurisdictional court of first instance in accordance with the laws of Japan.
- 2. The official text of this Agreement shall be Japanese. Even if English or other language translations of these Terms are prepared for reference purposes, only the original Japanese text shall have the effect of a contract, and translations into other languages shall not have any effect. increase.

## Article 19 (Dispute Resolution)

In the event of any doubt regarding matters not stipulated in these Terms or the provisions stipulated in each article of these Terms, the parties shall discuss in good faith and determine remedial measures in accordance with the purpose of this Agreement.

## (Date of enactment)

This agreement will come into effect from May 16, 2022.

December 1, 2022

Revised: July 4, 2023

that's all

## privacy policy

### 1st basic idea

For the smooth operation of the services provided on the JP-MIRAI portal site (hereinafter referred to as "this site") provided by our company (information provision on the homepage, distribution of information related to this site, reception of various opinions, etc.) We collect and process information about

users of this site to the extent necessary. The collected information will be handled appropriately within the scope of the purpose of use.

Regarding the handling of personal information, in addition to what is stipulated by the Act on the Protection of Personal Information (Act No. 57 of 2003, hereinafter referred to as the "Personal Information Protection Act") and other related laws and regulations, this provision shall apply.

Our company complies with GDPR.

## Section 2 Definition of personal information

Personal information is information about a living individual as defined in Article 2, Paragraph 1 of the Personal Information Protection Act, which can identify a specific individual by name, date of birth, and other descriptions contained in the information. (Including information that can be easily compared with other information to identify a specific individual.) Say something.

In addition, the Company does not handle information that does not fall under personal information, pseudonymously processed information, or anonymously processed information (hereinafter referred to as "personal information") by itself for users or third parties (NPO International Activity Citizen Center ( (hereinafter referred to as "CINGA" ), etc.). When a user provides personal information to the Company when using the services of this site, the Company will associate such information with the personal information of the user for the purpose of use described in Section 3, Paragraph 2, may be used as As a result, if personal information becomes personal information, such information will also be handled as personal information within the scope of the purpose of use described in Section 3.2.

Section 3 Scope of information to be handled and purpose of handling personal data

#### 1 Scope of information to be handled

(1) When using user registration, account name, date of birth, social network service account information, gender, country of origin, status of residence, period of stay, date of permission to stay, place of residence (prefecture, municipality)), used (setting) language, job type, type of school, contact information (e-mail address/phone number), authentication code, status of residence (before/during/after arrival),

- sending organization used when coming to Japan, supervising organization, We ask that you register items related to your workplace and other user attributes, working environment, and living environment.
- (2) The Japan International Cooperation Agency (hereinafter referred to as "JICA"), General Incorporated Association JP-MIRAI (hereinafter referred to as "JP-MIRAI"), and the counseling and relief desk for CINGA will not accept your authentication code, membership number, or e-mail address. I am asking you to register.
- (3) The Company may be provided with all or part of the personal information provided by the user to the counselor at the consultation and relief desk described in the preceding paragraph.
- (4) When using the questionnaire function, in addition to the items described in (1) above, we ask that you register items related to the working environment and living environment, such as the health and safety environment at your workplace and the status of legal compliance.
- (5) When using the inquiry form, you will be asked to provide your name, e-mail address, and the content of your inquiry.
- (6) If it is necessary due to the nature of matters such as acceptance of applications for participation in PR events held by the Company and JP-MIRAI, we may ask you to register your name, date of birth, age, address, phone number, occupation and other necessary information. I have.
- (7) This site automatically collects information such as Internet domain names, IP addresses, and visits to this site.

#### 2 Purpose of use

- (1) The Company will use the personal information collected in (1) to (5) above for the following purposes.
  - 7 Infrastructure building project for foreigner support
    - Utilization for portal site (app) operation business.
  - 1 Collaborative project with private companies on "Business and Human Rights"
    - Utilization for training and advice projects for private companies.
    - Utilization for consultation counter and relief mechanism operation business for foreign workers.
    - Utilization for human rights due diligence support projects for private

companies.

- Utilization for foreign worker acceptance company / related organization certification business.
- ່ Collaborative business with multi-stakeholders
  - Promotion of member's efforts and use for mutual learning promotion projects.
  - Utilization for research projects related to acceptance of foreign workers.
  - Utilization for domestic and overseas publicity and enlightenment projects.
- Utilization for business incidental to each business described in A through C above .
- 才 Providing information to JICA, JP-MIRAI, and CINGA for the smooth implementation of the projects listed in a through d above.
- (2) The information collected in the preceding paragraph (6) shall be stored, used or analyzed only when necessary based on the user's consent in order for JP-MIRAI and JP-MIRAI to smoothly implement the relevant public relations event., will be provided to JP-MIRAI.
- (3) The information collected in the preceding paragraph (7) shall be stored, used, analyzed, etc., and provided to JP-MIRAI and JICA by JP-MIRAI and JICA for reference in the case of (1). increase.

This site uses Google Analytics, an access analysis tool provided by Google. Google Analytics uses the cookie function (Note) to acquire user behavior information, and also measures user attribute data such as age, gender, and interests obtained from Google's advertising network. We are here. For more information, please see How Google uses information from sites and apps that use our services.

https://policies.google.com/technologies/partner-sites?hl=en

Google Analytics can be disabled by applying the "Google Analytics Opt-out Add-on" provided by Google.

https://tools.google.com/dlpage/gaoptout/

As a method other than the above, the user can stop the cookie function by setting the browser, etc., but please note that some services may not be available in that case.

(Note) A cookie is a mechanism that temporarily records data on the user's computer through the browser when the user visits a website. Cookies

record information about the user's device and information such as the number of visits to the site, and are used to identify the user as a visitor to the site.

## No. 4 Appropriate Acquisition

We will acquire personal information properly and will not acquire personal information by deception or other wrongful means.

#### Section 5 Provision of information to be handled

We will provide information obtained from users to JP-MIRAI, JICA and CINGA. We will comply with the Personal Information Protection Law and related laws and regulations when providing personal information.

- 2 Except for the cases described in the preceding paragraph, in principle, the Company will not provide information obtained from users to third parties. However, in cases where there is a special description in this privacy policy, where individual consent is obtained from the user, or where it is based on laws and regulations, information from the user may be provided to a third party exceptionally.
- 3. JP-MIRAI, JICA and CINGA will use personal data that identifies users (Article 16, Paragraph 3 of the Act on the Protection of Personal Information) only for the purposes stated in Section 3, Paragraph 2 of this Privacy Policy.
- 4. Our company, JP-MIRAI, JICA and CINGA may create statistical data processed so that individuals cannot be identified based on the personal information provided. Statistical data that cannot identify individuals can be used by the above organizations without any restrictions.

### Section 6 Measures to ensure safety, etc.

- 1. We will take necessary measures such as appropriate security measures to prevent leakage, loss or damage of the information we handle and to properly manage the information we handle.
- We will implement and maintain a management system for the protection of personal information, review it regularly, and strive for continuous improvement.
- 3. When letting our employees handle information from users, we will conduct necessary and appropriate supervision of the employees so that the personal data can be safely managed.

4. We may outsource the operation of this site, but in that case, the outsourcee will also comply with the relevant laws and regulations, prevent leakage, loss or damage of the information handled and other appropriate management of the information handled. We will take necessary measures to

## Section 7 Notification of Leakage, etc.

In the event that the personal data handled by the Company is leaked, lost, damaged, or otherwise related to ensuring the security of personal data, and is stipulated by the rules of the Personal Information Protection Commission as having a high risk of harming the rights and interests of individuals. In such cases, we will notify the user of the occurrence of the situation as stipulated in the same regulations.

However, this does not apply when it is difficult to notify the user and necessary alternative measures are taken to protect the rights and interests of the user.

# Section 8 Ensuring Voluntary Provision and Consequences of Failure to Provide Personal Information

It is up to the user to decide whether or not to provide personal information to the Company. However, the personal information described in Section 3.1 is information necessary for user registration of this site, etc. If you do not provide it, you may not be able to use some functions of this site. Please note that there is a possibility that it will interfere with

## 9. Notification, Disclosure, Correction, and Suspension of Use of Retained Personal Data

The User shall notify the Company of the purpose of use of retained personal data (Article 16, Paragraph 4 of the Personal Information Protection Law) that identifies the User, disclose the data or records provided to a third party, and correct the content of the data. You can request addition or deletion, suspension of use, or erasure. If we receive the above request, we will properly handle it after confirming that the requester is the user himself/herself. Please contact the contact information listed in Section 12 regarding your request.

However, in the case of Article 38, Paragraph 1 of the Personal Information Protection Law, a fee may be charged.

## No. 10 Scope of Application

This policy applies only to this site. It does not apply to other websites operated by the Company. In addition, we are not responsible for the content of external sites linked from this site.

#### 11. Considerations

1. Some social networking services (SNS), when browsing a website on which a "button" etc. of the SNS is installed, send the user ID from the website to the SNS without pressing the "button" etc. • Information such as the site you are accessing may be automatically sent. For details, please see "Notes for SNS Users" (Personal Information Protection Commission website).

SNS users | Personal Information Protection Commission (ppc.go.jp)

In addition, please check the privacy policy of other social media services used on this site on the website of each business.

2 We may change all or part of this policy. We will post the revised policy on this website and update the revision date. If there are any material changes, we will notify you in an easy-to-understand manner on the website where this service is provided.

When the user uses the services provided by this site for the first time after notification of the change, it is assumed that the user has agreed to the changed site privacy policy.

3. The original text of this privacy policy is Japanese. Even if this privacy policy is translated into English or other languages for reference purposes, only the original Japanese text will have the effect of the privacy policy, and translations into other languages will have no effect. shall be

#### No. 12 Inquiries

Name: Global Trust Networks Co., Ltd. Representative's name: Hiroyuki Goto

Address: 1-21-11 Higashi-Ikebukuro, Toshima-ku, Tokyo Oak Ikebukuro

Building 2F

TEL: 03-6804-6801

Person in charge of personal information protection management: General Manager of Administration Headquarters

(Date of enactment)

This privacy policy will be effective from May 16, 2022.

Revised: December 1, 2022

Revised : July 4 , 2023

that's all