

Terms & Conditions

These terms and conditions (“Terms”) stipulate the terms of use of the services (“Service”) provided by Global Trust Networks Co., Ltd. (“GTN”) on its application JP-MIRAI (“the Application”).

Article 1. Terms and Conditions

1. These Terms shall apply to all relationships between the User and GTN in connection to the use of the Service.
2. GTN may, in addition to the Terms, establish various rules and provisions regarding the use of the Service (“Individual Provisions”). These Individual Provisions shall, regardless of their name, constitute part of the Terms.
3. If any provision of the Terms conflicts with any provisions of the Individual Provisions in the preceding paragraph, the Individual Provisions shall take precedence unless otherwise specified in the Individual Provisions.

Article 2. Effectiveness of the Terms

1. The Terms shall take effect between GTN and the User when the User agrees to the Terms. When the User is a minor, the consent of a parent or legal representative is required when agreeing to the Terms.

However, Items (1) to (5) of Paragraph 1 of Article 10 (Compliance) shall apply starting when the User installs the Application on their mobile phone or tablet device (referred to collectively as “User Device”).
2. The provisions of Paragraph 1 shall not imply any transfer of copyrights or other rights related to the Application or any content provided through the Application to the User.
3. Even in the event that any provision of the Terms or parts thereof is deemed invalid under the Consumer Contract Act (Act No. 61 of May 12, 2000, “Consumer Contract Act”) or any other law or regulation, the remainder of the provisions of the Terms or parts thereof other than those deemed invalid shall remain in full force.
4. In the event that the agreement under the Terms (“Agreement”) terminates, the User may not use the Application for any reason whatsoever. The User shall cease use of the Application immediately and shall delete the Application on the User Device promptly according to instructions from GTN.

Article 3. Restriction on Transfer of Rights and Obligations

The User may not let a third party inherit their contractual status under the Terms, nor assign, succeed, or provide as collateral their rights and obligations under the Terms to a third party.

Article 4. Restrictions of the Application

1. Device models compatible with the Application will be posted separately on the JP-MIRAI Portal ([JP-MIRAI Portal](#)).
2. Depending on the User Device model, the content of the Application and other information may not be displayed correctly.
3. The Application may be entirely or partially unavailable when a filtering service (a service that restricts internet or website browsing) is used on the User Device.
4. The Application may be entirely or partially unavailable depending on the state of the User Device (for example, when it is in an area with no service or a weak signal, when network packets are disabled, when the power is off, etc.), Wi-Fi connection status, and User Device settings.
5. User device performance may become unstable due to applications installed on the User Device other than the Application.
6. GTN may change, suspend provision, discontinue, or abolish the Application, in whole or in part, without prior notice to the User when doing so is deemed necessary by GTN.
7. If the Application is deleted from the User Device, data prior to deletion may be unavailable even if the Application is reinstalled.

Article 5. Suspension of Service Provision

1. GTN may suspend or discontinue provisions of the Service without prior notice to the User for any of the following reasons.
 - (1) When performing maintenance and inspection or updating computer systems related to the Service
 - (2) When providing the Service is difficult due to force majeure, such as an earthquake, lightning strike, fire, power outage, or natural disaster
 - (3) When a computer or communication line stops working due to an accident
 - (4) Any other cases in which GTN deems provision of the Service difficult
2. GTN shall not be liable for any disadvantage or damage suffered by the User or a third party due to the suspension or interruption of the provision of the Service.

Article 6. Disclaimers

1. GTN makes no warranty, express or implied, that the Service is free from factual or legal defects (including any flaws, errors, bugs, or infringements pertaining to safety, reliability, accuracy, completeness, validity, fitness for a particular purpose, security, etc.)
2. GTN is not responsible for backing up this Application or any other information related to this Application.
3. GTN shall not be liable for any matters specified in the following items, except in cases where there is intentional or gross negligence on the part of GTN, and the User shall resolve them at their own risk.
 - (1) Damage caused to the User or a third party as a result of violating the provisions of the Terms
 - (2) Damage to the User due to the provision, delay in provision, restrictions, changes, additions, discontinuation, suspension, and discontinuation of this Application, the information provided through this Application, and the loss of data pertaining to this Application
 - (3) Damage to the User caused in connection with the User's use or non-use of this Application or other damage arising in connection with this Application
4. Notwithstanding the preceding two paragraphs and other provisions exempting GTN from liability, even when GTN is liable to the User for damages under the Consumer Contract Act or other laws and regulations, GTN's liability shall be limited to actual, direct, and ordinary damages incurred by the User as a result of negligence (excluding gross negligence) in default on debts or tort on the part of GTN.

Article 7. User Registration

1. User registration is required to use some of the Services on the Application.
2. The User must provide truthful and accurate information when registering as a user.
3. Persons who have registered as users ("Registered User") must strive to ensure that all registered information is truthful and accurate at all times and shall update and correct registered information on the Application promptly when a change has occurred.
4. GTN may, in the event of any of the following, delete the registration information of the Registered User in question, discontinue providing services through the user registration system, and refuse the use of the user registration system thereafter without the prior notice or consent of the Registered User in question.
 - (1) When false information is included in user registration information
 - (2) When the Registered User does not actually exist

- (3) When the Registered User abuses the user registration system
 - (4) When the Registered User violates the content or purpose of the Terms or commits an act deemed inappropriate act in light of the Terms
 - (5) When the Registered User is deemed to be an Anti-Social Force (an organized crime group (Article 2 (2) of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991)), a member of an organized crime group (Article 2 (5)), someone who has been a member of an organized crime group within the past five years, or someone belonging to a company associated with an organized crime group, extortionist or political racketeering group, special intelligence crime syndicate, or anything equivalent to these. This also applies to organizations outside of Japan in these Terms.)
 - (6) When the Registered User uses an Anti-Social Force for the wrongful gain for the User or a third party, or to cause damage to a third party
 - (7) When the Registered User directly or actively cooperates with or is involved in the maintenance and operation of an Anti-Social Force, such as providing funds or favors
 - (8) When the Registered User knowingly uses an Anti-Social Force in an unjust manner
 - (9) When a Registered User has a socially-condemned relationship with an Anti-Social Force
 - (10) When a Registered User commits an act prohibited under the Tokyo Metropolitan Ordinance for Eliminating Organized Crime Groups (Tokyo Metropolitan Ordinance. No. 54 of 2011)
 - (11) When any of the following items apply or come to apply to the Registered User:
 - The Registered User has been given a sentence of imprisonment or higher and has not yet finished the sentence or had the sentence removed
 - (12) When the Registered User stays in Japan without a proper status of residence
 - (13) When the Registered User violates the Terms
 - (14) Other cases deemed inappropriate as a Registered User by GTN
5. GTN shall not be liable to the Registered User or third party for any damage or disadvantage caused by a violation of Paragraphs 2 or 3 or the suspension of use of the Service under the user registration system set forth in the preceding paragraph.
6. The provisions of Articles 2 (Effectiveness of the Terms) to 6 (Disclaimers), Article 7 (User Registration) Paragraphs 1 and 6, Articles 9 (Consent to Data Collection) to 11 (User Liability), Article 14 (Contact from GTN), and Articles 15 (Intellectual Property Rights) to 19 (Dispute Resolution) shall remain in effect even after termination of user registration.

Article 8. Management of Login IDs and Other Information

1. The Registered User shall be responsible for managing and maintaining confidentiality of their login ID and other information. Registered User may not let others use their login ID or other information. In the event that login ID or other information is leaked or is discovered to have been used without the permission of the Registered User, contact us immediately during business hours using the following contact information.

Chief Privacy Officer: Global Trust Networks Co., Ltd.

General Manager of the Administration Department (Tel: 03-6804-6801)

Business hours: 9:30 a.m. to 5:00 p.m. (Japan time), Monday through Friday, excluding Japanese holidays

2. Acts performed using a login ID or other information are regarded as the responsibility of the Registered User to whom the login ID belongs.
3. Any damages or disadvantages stemming from improper management, misuse, or use by a third party of the Registered User's login ID or other information shall be borne by the Registered User to whom the login ID belongs, and GTN shall not be held responsible.

Article 9. Consent to Data Collection

GTN handles user personal data in accordance with the Privacy Policy described below. The User agrees to GTN's handling of personal information in accordance with this Privacy Policy.

Article 10. Compliance

1. The User shall not engage in any of the following acts or in any acts deemed by GTN as likely to fall under the following acts when using this Application.
 - (1) Duplicating this Application
 - (2) Translating, modifying, reverse engineering, decompiling, or disassembling this Application
 - (3) Disclosing, providing, selling, distributing, enabling sending, sending publicly, lending, transferring, licensing for reuse, or any other form of providing all or part of this Application to a third party, whether for a fee or free of charge
 - (4) Acts that violate these Terms, laws, or public order and morals

- (5) Acts that infringe on intellectual property rights, such as copyrights, trademark rights, or patents; honor rights, privacy rights, portrait rights, and other legal or contractual rights of GTN or a third party
- (6) Acts that damage the credibility of this Application or another person, or acts intended to harass or defame another person
- (7) Acts intended as sexual or obscene or acts aimed at meeting or dating a member of the opposite sex with whom the User has no acquaintance
- (8) Using the Application for business or commercial purposes, such as buying and selling goods
- (9) In addition to the preceding three items, using the Application for anything other than its intended purpose
- (10) Posting job placement ads, regardless of whether they are paid or free of charge (recruiting human resources, referrals, etc.)
- (11) Blocking, destroying, damaging, or otherwise restricting the software, hardware, or communication equipment of another person's computer without having legitimate access rights (including posting or sending computer viruses) or using or attempting to use software, hardware, or communication equipment on another person's computer without having legitimate access rights
- (12) Spreading false information
- (13) Stalking behavior
- (14) Impersonating GTN or a third party
- (15) Acts that cause disadvantage or damage to other users of this service or a third party, or acts of defamation
- (16) Criminal acts or preparing, aiding, or inciting criminal acts
- (17) Acts that fall under Article 7, Paragraph 4 and Paragraphs 6 to 10 or other acts of cooperation with Anti-Social Forces
- (18) The illegal collection, disclosure, or provision of a third party's personal information, registration information, usage history information, or other information
- (19) Interfering with the functionality of this Application or the equipment used for this Application managed by GTN or a third party ("GTN's Equipment") (including acts that generate a large amount of traffic and place excessive stress on GTN's Equipment.)
- (20) Intentionally using defects in the Application, making unreasonable inquiries or requests to GTN, or any other act that interferes with or hinders the operation or use of this Application
- (21) Promoting any of the acts above

(22) Other acts deemed inappropriate by GTN

2. If GTN deems that the User has engaged in any acts that fall under or may fall under the items in the preceding paragraph, GTN will suspend service to the User in question. In doing so, GTN shall not be liable for any disadvantage or damage suffered by the User or a third party.

3. In deciding whether to terminate use of the Service by the User in accordance with the provisions of the preceding paragraph, GTN may access the User's posts, replies, and other personal data.

4. The User shall use the Application in a manner that does not infringe upon the copyrights of the Application or other rights of third parties, and the User shall resolve any disputes with a third party regarding the infringement or possible infringement of the third party's rights arising from the use of the Application by the User at the User's own risk and expense.

5. The User shall, upon request by GTN, compensate GTN for any losses or damages suffered or any expenses incurred, either directly or indirectly, as a result of the use of the Application by the User.

Article 11. User Liability

1. The User shall use the Application at their own risk and shall be solely responsible for all actions performed on the Application or due to the use of the Application and the consequences thereof, unless otherwise stipulated in the Terms.
2. The User shall prepare a mobile device or other means of communication required to use the Application at the User's own risk and expense.
3. The User shall bear the cost of any network charges arising from network use when using the Application.

Article 12. Cancellation of User Registration

The User shall be able to cancel their user registration on this Service by following the user registration cancellation procedure separately determined by GTN.

Article 13. Questionnaires

1. GTN may conduct questionnaires among Registered Users to improve services as well as the living and working environment of foreigners.
2. These questionnaires may be outsourced to a third party provided that GTN sets forth obligations to maintain confidentiality, measures to terminate contracts in the event of a violation of contractual clauses, obligations to compensate for any damages that arise,

and other such clauses in a contract and takes appropriate measures to protect personal data.

3. Registered contact information may be used to contact the Registered User when conducting these questionnaires.

Article 14. Contact from GTN

1. Communications from GTN to the User regarding the Application shall be posted on the Application or made through other methods deemed appropriate by GTN.
2. Registered contact information may be used to contact individual Registered Users to confirm registered information.
3. The User shall contact GTN regarding the Application through the Email Inquiry Form on the Application.

Article 15. Intellectual Property Rights

The copyright and other intellectual property rights pertaining to the Application and the information provided on the Application (“Copyrights”) belong to GTN or the third party who owns the Copyrights. GTN warrants that it has the right to provide and license the use of the Application to the User.

Article 16. Exclusion of Anti-Social Forces

The User warrants and represents to GTN that they do not fall under Article 7 Paragraph 4 (5) to (10), nor will fall under these items in the future.

Article 17. Changes to the Terms

1. GTN may change or terminate these Terms without obtaining the consent of the User by notifying the User in advance by any of the following methods. When doing so, GTN will notify the User of changes or termination of the Terms through the Application or equivalent means.
2. The User is deemed to have agreed to the changes or termination of the Terms when the User uses the Service provided on the Application for the first time after the information on the changes or termination was posted.

Article 18. Governing Law and Jurisdiction

1. Any dispute arising in connection to these Terms shall be governed by the laws of Japan, and the Tokyo District Court or the Tokyo Summary Court shall have exclusive jurisdiction in the first instance.
2. The governing language of these Terms shall be Japanese. Even if a translation is made in English or another language for reference purposes, only the Japanese original shall have effect as a contract, and translations into other languages shall have no effect.

Article 19. Dispute Resolution

If any doubts arise from matters not stipulated in the Terms or the provisions set forth in the articles herein, the Parties shall discuss the matter in good faith and decide corrective measures in accordance with the intent of the Terms.

Date of Enactment

These Terms will take effect as of June 1, 2022.

Revised: July 29, 2022

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Privacy Policy

1. Basic Approach

GTN collects and handles data on Users of the JP-MIRAI Portal Application (“Application”) provided by GTN to the extent necessary for the smooth operation of the Services provided on the Application (sending information on the Application, receiving feedback, etc.). The collected information will be handled appropriately within the scope of the purpose of use.

Personal information is handled according to the Act on the Protection of Personal Information (Act No. 57 of May 30, 2003, the “Personal Information Protection Act”) and other relevant laws and regulations as well as these provisions.

GTN is GDPR compliant.

2. Definition of Personal Data

Personal data is information about a living individual as stipulated in Article 2 (1) of the Personal Information Protection Act that can be used to identify a specific individual by name, date of birth, or other description included in the information (including information that can be easily collated with other information to identify a specific individual),

or information that contains a personal identification number (Personal Information Protection Act, Article2 (2)).

GTN also obtains data that, by itself, does not constitute personal data as well as data that has been pseudonymized or made anonymous (“Anonymous Personal Data”) from the User or a third party (Citizen's Network for Global Activities, “CINGA”). GTN may use Anonymous Personal Data provided by the User when using the Services of this Application and link it with relevant data to use it as Personal Data for the purposes described in Section 3. When, as a result, Anonymous Personal Data becomes Personal Data, the relevant data will be handled as Personal Data within the scope of purpose described in Section 3.

3. Scope and Purpose of Data Handled

1. Scope of Data Handled

- (1) During user registration, Users are asked to register an account name, date of birth, social media information, gender, country of origin, status of residence, period of stay, date of visa expiration, place of residence (prefecture and municipality), language of use (settings), occupation, type of school, contact information (email address and telephone number), verification code, residence status (before, during, or after coming to Japan), sending organization used when coming to Japan, supervising organization, place of employment, and other User attributes and matters related to working and living environment.
- (2) The User will be asked to register a verification code, membership number, and email address at the advice and assistance desks operated by the Japan Platform for Migrant Workers Towards a Responsible and Inclusive Society (“JP-MIRAI”), Japan International Cooperation Agency (“JICA”), JP-MIRAI Service Co., Ltd (“JP-MIRAI Service”), and CINGA.
The aforementioned advice and assistance desks include the JICA Pilot Program implemented primarily by JICA and the Corporate Pilot Program implemented primarily by JP-MIRAI Service.
- (3) Personal data provided from the User to the counselors at the advice and assistance desks in the preceding paragraph may be provided to GTN in whole or in part.
- (4) When using the questionnaire function, the User will, in addition to the items mentioned in (1), be asked to register items related to their working and living environment, such as the safety and sanitation of their working environment and the state of legal compliance at their workplace.

- (5) The User may be asked to register their name, date of birth, age, address, telephone number, occupation, and other information when required due to the nature of the matter, such as registering to participate in publicity events hosted by GTN, JP-MIRAI, JP-MIRAI Service, or JICA.
- (6) When using JP-MIRAI Friends (a project that promotes multiculturalism by encouraging exchange between users, designed to build a network of primarily foreigners and potential supporters who wish to socialize with and provide support to foreigners), the User will, in addition to (1), be asked to register their nationality, the category of cooperation they wish to join, default languages, languages of use, and more, and posts and replies made by the User will be collected.
JP-MIRAI Friends is operated by JP-MIRAI Service.
- (7) This Application automatically collects such information as the internet domain name, IP address, download history and usage history of this Application, and user device information.

2. Purpose of Use

- (1) The data collected in paragraphs (1) to (4) above is intended as a reference for the following tasks and is stored, used, analyzed, or otherwise handled within the scope of activities of these tasks based on User consent.
 - a) To provide information to foreigners (including those with foreign roots, the same applies hereinafter) carried out by JP -MIRAI, JP-MIRAI Services, and JICA.
 - b) To conduct regular surveys aimed at understanding the living and working environment of foreign workers in Japan carried out by JP-MIRAI, JP-MIRAI Service, and JICA and provide feedback to companies, support groups, and relevant agencies based on these surveys.
 - c) To use in the Consultation/Relief Desk Infrastructure Development Project carried out by JP-MIRAI, JICA, and CINGA.
 - d) To use in the Foreign Worker Consultation and Relief Pilot Project carried out by JP-MIRAI, JP-MIRAI Service, and CINGA.
 - e) For GTN and JP-MIRAI to build a network between foreigners and potential supporters who wish to socialize with and provide support to foreigners (JP-MIRAI Friends).
 - f) To analyze acquired browsing history, consultation history, and user registration information, and to propose ways to use content and services and provide information based on this analysis.

- g) To conduct research on the living and working environment of foreign workers in Japan by JP-MIRAI, JP-MIRAI Service, and JICA and to recommend policy and report to relevant agencies based on this research.
 - h) To raise awareness, advertise, and promote specific activities related to the importance of improving the working and living environment of foreign workers carried out by JP-MIRAI, JP-MIRAI Service, and JICA.
 - i) To implement services provided by the Application smoothly and make functional improvements.
 - j) For tasks incidental to those described in (a) to (i) above.
 - k) To provide data to JP-MIRAI, JP-MIRAI Service, JICA, and CINGA so that the tasks in (a) to (j) above can be performed smoothly.
- (2) The data collected in (1) and (2) of the preceding paragraph may be provided to support liaisons or organizations in charge of different kinds of support when the User uses accompaniment support service or alternative dispute resolution (ADR) within the Dispute Resolution Center of the Tokyo Bar Association the advice and assistance desk services described in (1) (c) and (d).
- (3) The data collected in (5) of the preceding paragraph will, with the consent of the User, be stored, used, analyzed, and otherwise handled only when necessary, in order for GTN, JP-MIRAI, JP-MIRAI Service, or JICA to carry out the relevant publicity events or other events smoothly.
- (4) The data collected in (6) of the preceding paragraph will be stored, used, analyzed, and provided to JP-MIRAI Service to promote exchange between users of the JP-MIRAI Friends feature or to monitor inappropriate acts such as violations of the Terms by users.
- (5) The data collected in (7) of the preceding paragraph (7) will be stored, used, analyzed, and otherwise handled by GTN, JP-MIRAI, JP-MIRAI Service, and JICA for reference in cases (a) to (k) in (1) of the preceding paragraph.

This Application uses Google Analytics, a web traffic analysis tool provided by Google LLC.

Google Analytics acquires data on User behavior and measures attribute data such as age, gender, hobbies, and interests acquired through Google's advertising network. For more information, see "How Google uses information from sites or apps that use our services".

<https://policies.google.com/technologies/partner-sites?hl=en>

Google Analytics can be disabled using the Google Analytics Opt-out Browser Add-on provided by Google.

<https://tools.google.com/dlpage/gaoptout/>

In addition to the method above, the User can disable cookies in their browser settings; however, doing so may render some services unavailable.

(Note) A cookie is a mechanism that uses a browser to temporarily store data on the user's computer when the user visits a website. Cookies store such information as user device information and the number of visits to the site, and are used to identify the user as a visitor to the site.

4. Appropriate Acquisition of Data

GTN acquires personal data through legitimate means and never through deception or other fraudulent means.

5. Provision of Acquired Data

1. GTN provides data acquired from Users to JP-MIRAI, JP-MIRAI Services, JICA, and CINGA.
2. In providing this data, GTN complies with the Personal Information Protection Act and relevant laws and regulations.
3. As a general rule, GTN does not provide information obtained from Users to third parties, except as described in the preceding paragraph. However, information from Users may, as an exception, be provided to third parties when there is a special provision in the Privacy Policy, when individual consent is obtained from the User, or when required by law.
4. JP-MIRAI, JP-MIRAI Service, JICA, and CINGA will use personal data that can be used to identify the User (Article 16 (3) of the Personal Information Protection Act) only for the purposes described in Article 3, Paragraph 2 (1) (a) to (j) and (2) to (5) of the same paragraph in this Privacy Policy.
5. GTN, JP-MIRAI, JP-MIRAI Service, JICA, and CINGA may process the personal data provided in such a way that it cannot be used to identify the individual in order to create statistical data. Statistical data that cannot be used to identify individuals may be used without restriction by the organizations listed above.

6. Safety Assurance Measures

1. GTN takes the measures necessary to prevent the leakage, loss, or damage of data as well as appropriate security measures to ensure the proper management of data we handle.

2. GTN implements and maintains a privacy management system, which we strive to continuously improve through periodic review.
3. When GTN has its employees handle data from Users, supervision will be carried out as necessary and appropriate so that employees manage personal data safely.
4. The operation of this Application may be outsourced, in which case the outsourcer will comply with relevant laws and regulations and take the measures necessary to prevent the leakage, loss, or damage of data as well as appropriate security measures to ensure the proper management of data handled.

7. Notification of Leaks

GTN will notify the User of any leakage, loss, or damage of personal data or any other event related to the safety of personal data that has a high risk of harming individual rights and interests as stipulated in the regulations of the Personal Information Protection Commission, according to the provisions of these regulations.

However, this shall not apply in situations in which notifying the User is difficult and alternative measures must be taken to protect the rights and interests of the User.

8. The Voluntary Nature of Providing Data and the Consequences of Not Providing Them

The provision of personal data to GTN by the User is voluntary. However, the personal data listed in Article 3 (1) is important for registering as a user to this Application, and some or all of the features of this Application may be unavailable or defective when this data is not provided.

9. Notification, Disclosure, Correction, and Suspension of Use of Retained Personal Data

The User may request that GTN notify the User of the purpose of use of personal data that can be used to identify the individual User (Article 16 (4) of the Personal Information Protection Act) as well as request the disclosure of this data or records of its provision to third parties, the correction, addition, deletion, suspension of use, or erasure of this data. When receiving the requests above, GTN will take appropriate measures to confirm that the person making the request is the User in question. For requests, contact GTN using the contact information listed in Article 12.

Note that a fee may be charged in cases described in Article 38 (1) of the Personal Information Protection Act.

10. Scope of Application

This policy applies only to this Application. It does not apply to other applications operated by GTN. GTN is not responsible for the content of external sites linked from this Application.

11. Notes

1. When browsing websites installed with buttons for certain social networking services, some social networking services automatically send information such as user ID and the website you are accessing from the website to the social networking service, even if you do not press the button. For details, see “Notes for Social Media Users” (Personal Information Protection Commission website).

Notes for Social Media Users | Personal Information Protection Commission
(ppc.go.jp) (Japanese only)

Check the social media company websites for the privacy policies for other social media services used in this Application.

2. GTN may change all or part of this Privacy Policy. The revised policy will be announced on this website and the date of revision will be updated. When there are important changes, the User will be notified in an easy-to-understand manner on the website where this service is provided.

The User is deemed to have agreed to the changes to the Privacy Policy of this Application when the User uses the Service provided on the Application for the first time after the changes were announced.

3. When the User downloads this Application, personal data entered into the application software stores operated by Apple or Google (“Apple Store” and “Google Play”) is managed by Apple or Google respectively, and no claims or complaints may be made against GTN regarding any doubts or disputes arising in connection to this personal data, which are to be resolved between the User and Apple or Google.

Even in the event that the User suffers damages due to Apple or Google disclosing or providing personal data to a third party, GTN shall not be in any way liable except in cases of intentional or gross negligence on the part of GTN.

12. Contact name: Global Trust Networks Co., Ltd. Name of representative: Hiroyuki Goto

Address: Oak Ikebukuro Building 2nd Floor 1-21-11 Higashi Ikebukuro, Toshima-ku,
Tokyo 170-0013

TEL: 03-6804-6801

Chief Privacy Officer: General Manager of the Administration Department